

## **TERMS & CONDITIONS FOR ONLINE PAYMENTS TO BE MADE TO PIPDIC LTD.**

### **Online Charges Payments**

This online payment system is provided by Pondicherry Industrial Promotion Development and Investment Corporation Ltd (PIPDIC Ltd). The PIPDIC Limited may update these terms from time to time and any changes will be effective immediately on being set out on this portal. Please ensure that you are aware of the current terms. The country of domicile of PIPDIC Ltd is India and legal jurisdiction is Puducherry, India.

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

### **All payments are subject to the following conditions:**

- \* The description of items are specific to you when you log in with your user id and unique password.
- \* All Charges quoted are in Indian Rupees.
- \* PIPDIC Ltd reserves the right to change the Charges at any time.
- \* Your payment to PIPDIC Ltd., will normally reach PIPDIC Ltd account, within two working days.
- \* We cannot accept liability for a payment not reaching the correct account of PIPDIC Ltd, due to quoting an incorrect account number or incorrect details, by you. Neither can we accept liability if payment is refused or declined by the Netbanking/credit/debit card supplier for any reason.
- \* If the Banker/card supplier declines payment, PIPDIC Ltd is under no obligation to bring this fact to your attention.
- \* It is for you (the Customer) to check with your bank/credit/debit card supplier that payment has been deducted from your account.
- \* In no event, PIPDIC Ltd will be liable for any damages whatsoever arising out of the use, computer virus, malware, inability to use, or the results of use of this site or any websites linked to this site, or the materials or information contained at any or all

such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.

### **Refund Policy**

Refunds, if applicable, at the discretion of the Management, will only be made as per the sources of Net Banking/debit/credit card used for the original transaction. For the avoidance of doubt, nothing in this Policy shall require PIPDIC Ltd to refund the Charges (or part thereof) unless such Charges (or part thereof) have previously been paid by the customer through online payment mode and the same has been credited into the accounts of PIPDIC and has the approval of the Management for refund.

### **Privacy Policy**

This Privacy Policy applies to all of the Fees, Payment of Dues, Charges and related payments payable to PIPDIC through online mode. Sometimes, we may post specific privacy notices to explain in more detail. If you have any questions about this Privacy Policy, please feel free to contact us through our email [info@pipdic.com](mailto:info@pipdic.com).

### **Changes to our Privacy Policy**

PIPDIC Ltd reserves the entire right to modify / amend / remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between PIPDIC Ltd and any user visiting the website or providing identifying information of any kind.

### **DND (Do Not Disturb) Policy**

If you wish to stop any further sms/email alerts/contacts from our side, all you need to do is to send an email to [info@pipdic.com](mailto:info@pipdic.com) with your registered mobile number and you will be excluded from the 'alerts list'.

### **Contact Email**

[info@pipdic.com](mailto:info@pipdic.com)

### **Terms of Payment**

1. Charges, Taxes applicable for online payment through Payment Gateway will be borne by the customer.
2. In respect of any failed transactions of any of the Customers, processed through this service, the amount will be refunded after deducting the transaction charges.